



# Introducing our new travel insurance cover.



We're pleased to announce that we've recently introduced a new company insurance product:

## Intact Insurance Group Personal Accident and Business Travel Insurance.

In this email, we're going to outline some of the key features of this new product. This includes our cover, benefits and the services you'll have access to.

### What's the policy for?

Our new insurance gives our employees cover and support whilst they're travelling for work.

### What's covered?

The policy consists of a comprehensive suite of cover and benefits, such as:

- Medical, travel, and security access
- 24-hour virtual GP access and Second Medical Opinion
- Death from natural causes
- Crisis management.

### What are the benefits?

In addition to covering a broad range of scenarios, our policy also includes a number of excellent benefits. All employees are automatically enrolled, but will need to activate travel assistance manually. These include:

- Access to online GP and E-prescription services
- No pre-existing condition exclusions, barring certain limited circumstances
- A highly-responsive service, with small claims settled in 24 hours
- Continuation of medical treatment on return
- No policy excess, with the full limit available.

### When does our cover start?

Our coverage starts from [\[insert date of policy start here\]](#).

All employees are automatically enrolled, but will need to activate travel assistance manually.

### Activate Intact Insurance Travel Assistance.

Our insurance gives employees access to the Intact Insurance Travel Assistance App. This app, which has been developed by leading security and medical experts, gives our employees access to up-to-date travel information, advice and real-time breaking news alerts.

To activate your account, please follow the below steps:

1. Download the Intact Insurance Travel Assistance App from the Apple App Store or Google Play store.
2. Register as a new user, using policy number [\[xxxxx\]](#).

For more information on using the app, click [here](#).

### Right Time Health.

With our cover, UK-based employees and their immediate families have access to life-changing health and wellbeing services, including:

- Virtual GP appointments
- Second medical opinion
- Wellbeing app

Best of all, these benefits are available to employees and their immediate family every day. It's not only reassuring and convenient, it can be lifesaving.

### Healix

Through our medical and security assistance provider, Healix, employees have 24/7 access to healthcare and risk experts. They can help with situations including:

- Lost travel documents
- Medical emergencies
- Evacuation and repatriation

Backed by an extensive international healthcare provider network, they deliver vital support, fast.

### Are there any deadlines for enrolment?

To register for cover, you'll need to [\[insert details on how to enrol here\]](#). You'll need to register for cover by [\[insert deadline for enrolment here\]](#).

### What's next?

We'll be sharing more information on our new policy and its features in the future. If you have any questions in the meantime, be sure to reach out to [\[insert details of relevant department or individuals here\]](#).

Best wishes,

[\[insert details of relevant department or individuals here\]](#).

