



Employee travel insurance feature spotlight.



Healix: Providing security and medical support across the world

Sometimes, we can't predict what might happen when we're travelling for work abroad. Whether it's minor emergencies or an international incident, our medical and security assistance provider Healix is here to help.

What support is available to you?

With Healix, we have healthcare and risk experts available 24/7 to manage any situation, provide support for our people and, if necessary, evacuate them. Their services include:

- **Emergency medical assistance**
 - Medical monitoring, guarantee of payments, evacuation and repatriation.
- **Non-emergency assistance**
 - General health information, drug information and a 24/7 helpline for advice and support.
- **Travel assistance services**
 - Travel, documents and baggage assistance, vehicle rental return, and arrangement of interpreters.

Activate Intact Insurance Travel Assistance

Our insurance gives employees access to the Intact Insurance Travel Assistance App. This app, which has been developed by leading security and medical experts, gives our employees access to up-to-date travel information, advice and real-time breaking news alerts.

To activate your account, please follow the below steps:

1. Download the Intact Insurance Travel Assistance App from the Apple App Store or Google Play store.
2. Register as a new user, using policy number [xxxxx].

For more information on using the app, click [here](#).

Always ready

Healix is available 24/7/365 through their Global Operational Centres. They're also backed by an extensive international healthcare provider network. They leverage skills, connections, and experience to quickly deliver uncompromising support.

Any questions?

If you have any questions about the details of the policy — or just want to learn more — you can reach out to [\[insert details of relevant department or individuals here\]](#).

