



16 February 2026

Dear Ken Norgrove,

**Thank you for your support of the Royal British Legion**

On behalf of The Royal British Legion, thank you for your generous contribution of **£13,108.88**. Intact Insurance's support of the 2025 Poppy Appeal will make a meaningful difference to the lives of ex-service personnel and their families.

War and military service can leave lasting physical injuries and enduring mental health challenges. Even after conflict ends, the need for support continues, with over 3,000 serving personnel currently in recovery duty. For many of our veterans, life has revolved around service to their country, their comrades, and their sense of duty.

Intact's support enables us to continue leading recovery efforts. We are proud to provide veterans and serving personnel with personalised recovery support, but we cannot do this alone. Every day, we witness the powerful impact our recovery programmes can have, and we are determined to extend these opportunities to even more people in need.

Together, we can support individuals through targeted recovery programmes, enabling veterans and serving personnel to rebuild their lives through adaptive sport, theatre, and art, helping to reignite self-belief and restore confidence.

Our Battle Back Rehabilitation and Recovery Centre currently delivers 37 residential courses each year, supporting approximately 761 beneficiaries through its programmes in 2024. From these courses, 64 individuals were selected to represent Team UK at the Invictus Games 2025, demonstrating the powerful impact of Battle Back on recovery, confidence, and performance. With Intact's continued support, we aim to build on this success in 2026 by expanding capacity, increasing both the number of courses and available places, and enabling even more individuals to achieve positive, life-changing outcomes.

Once again, thank you for your generous support of The Royal British Legion. Our life-changing work is only possible through the ongoing commitment of organisations like Intact. Your generosity helps ensure that everyone in the Armed Forces community can access the vital assistance they deserve.

Yours sincerely,

**Hugh French**

Corporate Partnerships Officer  
Royal British Legion