

MORE TH>N[®] CAR INSURANCE

**IMPORTANT!
KEEP THIS
IN YOUR
GLOVE BOX!**

WHAT TO DO AT THE SCENE OF AN ACCIDENT



PLEASE WRITE YOUR POLICY NUMBER HERE

No matter how minor the accident,
please call our 24hr claims line immediately

0330 102 3630

SAFETY FIRST!

What to do if you're stranded by the roadside

ON THE MOTORWAY

- > Pull over onto the hard shoulder near to an emergency phone, if you don't have a mobile
- > Switch on hazard lights and your side lights if visibility is poor
- > Turn your wheels in towards the hard shoulder
- > Do not use a warning triangle
- > Leave the car from the passenger side
pets should remain in the car, if possible
- > Wait on the verge, a safe distance from your car until assistance arrives

WITHOUT A MOBILE PHONE?

Follow the arrows on the posts at the edge of the hard shoulder to an emergency phone.

These put you straight through to the police.
Always face oncoming traffic while on the phone.

ON ANY OTHER ROAD

- > Pull off the road and park safely
- > Switch on hazard lights
- > Place warning triangle approximately 45m/ 150ft behind car
- > Switch on side lights if visibility is poor
- > Phone for help
- > Wait in car with doors locked until assistance arrives



HAD A BUMP OR ACCIDENT?

Call 0330 102 3630 – open 24 hours

WHAT TO DO WHEN INVOLVED IN AN ACCIDENT

- > Do not drive away!
- > Check whether anyone is hurt or if any vehicle or property has been damaged

4 EASY STEPS ON WHAT INFORMATION TO COLLECT AT THE SCENE

1. Use the 'Accident Details' form to note down:

- The names, addresses and phone numbers of any drivers or pedestrians involved. To help prevent fraudulent claims it would also be useful to have a note of the age you think the driver is and any passengers.
- The driver's insurance details, including the name of their insurer, policy or certificate number.
- The names, addresses and phone numbers of any witnesses.

2. Complete the 'MORE THAN Driver Details' form with your name, vehicle registration and policy number and hand to the other party at the scene of the accident.

3. Use the notes page to record the details of your accident. (Do this while it is fresh in your mind, you may not remember it accurately later.) If you have a camera or mobile phone, take a picture of any damage to either vehicle.

> Do not:

- admit blame or liability
- make an offer of payment

But tell us if any of the other people involved do either of these things.

4. Call our 24 hour claims line immediately on 0330 102 3630, even if neither you nor the other driver intend to claim.

This is for your protection, should you discover a problem with your car later or the other driver changes their mind and makes a claim against you. Calling to tell us about your bump will not affect your no claim bonus unless a claim is actually processed.

1. ACCIDENT DETAILS FOR YOU TO KEEP

Use this form to record the details of any drivers, passengers or witnesses involved in the accident. Please complete as much as you can.

1. OTHER PARTY DETAILS

Name:.....
Tel No:
Mobile:
Address:.....
.....
.....

Vehicle Reg:.....
No. of passengers:
Insurer:
Policy No:.....
Injured: Yes No

1. OTHER PARTY DETAILS

Name:.....
Tel No:
Mobile:
Address:.....
.....
.....

Vehicle Reg:.....
No. of passengers:
Insurer:
Policy No:.....
Injured: Yes No

1. OTHER PARTY DETAILS

Name:.....
Tel No:
Mobile:
Address:.....
.....
.....

Vehicle Reg:.....
No. of passengers:
Insurer:
Policy No:.....
Injured: Yes No

1. WITNESS DETAILS

Name:.....
Tel No:
Mobile:
Address:.....
.....
.....

1. WITNESS DETAILS

Name:.....
Tel No:
Mobile:
Address:.....
.....
.....

FOLD HERE

INVOLVED IN AN ACCIDENT WITH
A MORE TH>N® CUSTOMER?

CLAIMS HELPLINE

0330 102 3630

We are sorry that you have been in an accident with one of our customers. If you believe that our policyholder was responsible for the accident please contact our Claims Helpline immediately. We are their motor insurers and can deal with any claim (including vehicle repair, temporary transport and injury) to ensure that you avoid any loss or inconvenience.

Calls may be recorded and monitored.

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MORE TH>N®

FOLD HERE

2. MORE TH>N®
DRIVER DETAILS
COMPLETE AND HAND
TO THE OTHER DRIVER

Name:

Vehicle Reg:

Insurer: MORE TH>N

Policy No:

MORE TH>N®

FOLD HERE

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TO THE OTHER DRIVER

Name:

Vehicle Reg:

Insurer: MORE TH>N

Policy No:

MORE TH>N®

FOLD HERE

FOLD HERE

3. NOTES

Please use this space to draw diagrams and make notes about your accident.

Date ___/___/___ Time _____ Road name/area _____

Draw a diagram of the accident . If you have a camera or mobile phone take a picture of any damage to either vehicle.

MORE TH>N[®]

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R00803B (03 - 15)

KEEP THESE HELP CARDS HANDY!

Cut out these help cards. Keep one in your wallet and one in your glove box so you always know how to contact us however minor your accident.

FOLD HERE

WRITE YOUR POLICY NUMBER HERE:

MORE TH>N[®]

24HR CLAIMS HELPLINE
0330 102 3630

24HR GLASS HELPLINE
0800 731 3172

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