



CARGO eFNOL

MARINE CARGO CLAIMS UP TO £10,000

To notify us of a cargo claim up to a maximum value of £10,000, please go to www.cargoclaimsonline.com.

The following information is required to enable us to greatly speed up the settlement of the claim.

- Customer's name, contact details and policy number
- Loss Details – date, location, circumstance, damage that has occurred and/or items that have been lost
- Carrier details and copy of written claim against the carrier, if applicable
- Indication as to weight of the lost or damaged goods
- Commercial sales invoice and packing list, if applicable
- Freight invoice, if applicable
- Delivery note
- Transit documentation – Airway Bill, CMR note or International Road Transit
- If damages, clear selection of photographs of the items and packaging.

For large and complex claims, please

Call: 0161 235 3161

Or email: marine.claims@uk.rsagroup.com

Opening hours: Monday to Friday, 9am – 5pm



RSA COMMERCIAL CLAIMS

Delivering first class service before, when and after a claim is made

UKC05142A