

Second Medical Opinion



What to know about this benefit

Clinical support that is life changing

The Second Medical Opinion benefit gives you access to specialists, paediatricians, and more from the comfort of your home. They provide expert medical guidance that's personalized just for you, so you can get the answers you need to make the best decisions about your health. These leading medical specialists average 20 years of experience across 450 specialties.



24%

change in treatment **



20%

surgery avoidance **

How it works

- The service can support you with planned operations, chronic ailments, your diagnosis or proposed treatment plans
- You have access to Teladoc Health's network of case managers and global network of recognised medical experts.
- The dedicated case manager provides education and guidance so you can make informed decisions with confidence
- The process typically takes two weeks from initially meeting your case manager to receiving your report

Key features

- Dedicated primary care doctor as your case manager throughout the process
- Our case managers average six years of experience
- Support available in 20+ languages

This benefit gives you access to Teladoc Health's network of case managers and specialists from the comfort of your home. They provide expert medical guidance that's personalised just for you, so you can get the answers you need to make the best decisions about your health.

“ The fact that my assessment was so thorough, conclusive and explained in an easy-to understand way, as well as the fact that I received it so quickly so I could take action with my oncologist, as my time was running out since my surgery.*

