

# Independent Limited Assurance Report to the Directors of RSA Insurance Group plc

The Board of Directors of RSA Insurance Group plc ("RSA) engaged us to provide limited assurance on the information described below and set out in RSA's 2020 Annual Report and Accounts and on the RSA website for the year ended 31 December 2020.

#### Our conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that the Selected Information for the year ended 31 December 2020 has not been prepared, in all material respects, in accordance with the Reporting Criteria.

This conclusion is to be read in the context of what we say in the remainder of our report.

#### **Selected Information**

The scope of our work was limited to assurance over the information

marked with the symbol in RSA's 2020 Annual Report and Accounts and on the RSA website (the "Selected Information"). The Selected Information and the Reporting Criteria against which it was assessed are summarised in the table below. We assessed the Selected Information using RSA Insurance Group plc's Reporting Criteria as set out in the Resource section of the Corporate Responsibility webpage<sup>i</sup>.

https://www.rsagroup.com/responsibility/resources/

Our assurance does not extend to information in respect of earlier periods or to any other information included in the RSA 2020 Annual Report and Accounts and on the RSA website.

Selected Information	<b>Reporting Criteria</b> (weblink to the exact page where criteria can be found <sup>1</sup> )
GHG Emissions Scope 1	https://www.rsagroup.com/respons
GHG Emissions Scope 2	ibility/resources/
Business Travel Emissions	

### Professional standards applied and level of assurance

We performed a limited assurance engagement in accordance with International Standard on Assurance Engagements 3000 (Revised) 'Assurance Engagements other than Audits or Reviews of Historical Financial Information' and, in respect of the greenhouse gas emissions, in accordance with International Standard on Assurance Engagements 3410 'Assurance engagements on greenhouse gas statements', issued by the International Auditing and Assurance Standards Board. The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

#### Our Independence and quality Control

In carrying out our work, we complied with the Institute of Chartered Accountants in England and Wales (ICAEW) Code of Ethics, which includes independence and other requirements founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour, and which is at least as demanding as Parts 1, 3 and 4B of the IESBA Code of Ethics.

We apply International Standard on Quality Control (UK) 1 and accordingly maintain a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

## Understanding reporting and measurement methodologies

The Selected Information needs to be read and understood together with the Reporting Criteria, which RSA is solely responsible for selecting and applying. The absence of a significant body of established practice on which to draw to evaluate and measure non-financial information allows for different, but acceptable, measurement techniques and can affect comparability between entities and over time. The Reporting Criteria used for the reporting of the Selected Information are as at 31 December 2020.

#### Work done

We also are required to plan and perform our work in order to consider the risk of material misstatement of the Selected Information. In doing so, we:

- made enquiries of RSA's management, including the Corporate Responsibility (CR) team and those with responsibility for CR management and group CR reporting;
- evaluated the design of the key structures, systems, processes and controls for managing, recording and reporting the Selected Information. This included analysing sites, selected on the basis of their inherent risk and materiality to the group, to understand the key processes and controls for reporting site performance data to the group CR team;
- performed limited substantive testing on a selective basis of the Selected Information at corporate head office and in relation to 37 sites to check that data had been appropriately measured, recorded, collated and reported; and
- considered the disclosure and presentation of the Selected Information.

#### RSA's responsibilities

As explained at the beginning of the reporting criteria, The Directors of RSA are responsible for:

- designing, implementing and maintaining internal controls over information relevant to the preparation of the Selected Information that is free from material misstatement, whether due to fraud or error;
- establishing objective Reporting Criteria for preparing the Selected Information;
- measuring and reporting the Selected Information based on the Reporting Criteria; and
- the content of the RSA's 2020 Annual Report and Accounts and on the RSA website.

#### Our responsibilities

We are responsible for:

- planning and performing the engagement to obtain limited assurance about whether the Selected Information is free from material misstatement, whether due to fraud or error;
- forming an independent conclusion, based on the procedures we have performed and the evidence we have obtained; and
- · reporting our conclusion to the Directors of RSA.

in the maintenance and integrity of RSA's website is the responsibility of the Directors; the work carried out by us does not involve consideration of these matters and, accordingly, we accept no responsibility for any changes that may have occurred to the reported Selected Information or Reporting Criteria when presented on RSA's website.

This report, including our conclusions, has been prepared solely for the Board of Directors of RSA in accordance with the agreement between us dated 13 January 2021, in order to assist the Directors in reporting RSA's corporate responsibility performance and activities. We permit this report to be disclosed in the RSA's 2020 Annual Report and Accounts and on the RSA website for the year ended 31 December 2020, to assist the Directors in responding to their governance responsibilities by obtaining an independent assurance report in connection with the Selected Information. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Board of Directors and RSA for our work or this report except where terms are expressly agreed between us in writing.

Pricewaterhouse Coopers LLP

PricewaterhouseCoopers LLP Chartered Accountants London

19/02/2021